

The purpose of the Quality Management System is to ensure that the services and products provided by **TACP Architects Ltd** (the **Company**) to clients consistently meet or exceed their expectations. The company operates a system that regularly evaluates its processes and client needs and has set quantifiable goals with plans in place to ensure that they are improved year on year, including maintaining ISO9001 Accreditation.

It is the policy of the Company to maintain, on a continual basis, an effectively managed Quality Management System certified to the BS EN ISO 9001:2015 Quality Management System standard. The products and services provided by the Company conform to the procedures and disciplines of the company and the bespoke needs and expectations of every client are achieved.

The management of **TACP Architects Ltd** is firmly committed to the documented procedures and control systems of the Company and all employees are involved in the implementation of this Quality Policy.

The Director, Andy Clarke, is also the **Quality Management Representative** and as such is entrusted with the authority and responsibility for ensuring that the Quality Management System is understood, accepted and implemented throughout the Company.

This **Quality Policy** together with the Company's Quality Management System is in place to ensure that the objectives of the company are met. The Company continually strives to ensure that the best possible products and services are supplied to all customers in order to meet their requirements as effectively and efficiently as possible.

This Quality Policy is approved by the **Director's** and supported by all personnel. The Quality Policy is reviewed at least once a year and revised as necessary and made available on our website.

*Approved: Aimee Jones - Director*

*Approved: Andy Clarke - Director*

*Approved: Guy Morris - Director*

*Approved: James Barker - Director*

*Date: 20<sup>th</sup> June 2024*

